

YOUR LEGAL RIGHTS AND OPTIONS	
FILL OUT AND RETURN THE CLAIM FORM TO THE CLAIMS ADMINISTRATOR	<p>Fill out the settlement Claim Form to receive money.</p> <p>If you wish to participate in the settlement and receive money, you must complete and return the attached Claim Form, which must be e-mailed or mailed to:</p> <p style="text-align: center;">Patton et al v. ServiceSource RG/2 Claims Administration LLC P.O. Box 59479 Philadelphia, PA 19102-9479 info@rg2claims.com ph: +1 866 742 4955 ph: +1 215 979 1620</p> <p>The Claim and Release Form must be received or post-marked on or before April 30, 2019. If you submit a claim form, you will be bound by and will agree to all terms of the settlement, including the release of claims described below.</p>
OPT-OUT OF OR OBJECT TO THE SETTLEMENT	<p>Opt-out of the settlement and get no money from it or object to it.</p> <p>If you do not want to participate in the Settlement, complete and mail the Opt Out Form attached hereto to RG/2 Claims Administration LLC. Or if you believe the Court should not approve the Settlement you may state your objection by mailing a letter to the Parties' attorneys and the Court, before May 15, 2019, explaining your objection.</p>
DO NOTHING	<p>If you do nothing, you will not receive or be entitled to your share of the settlement, but you will nevertheless be bound by and will agree to all terms of the settlement, including the release of claims described below.</p>

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Time Sensitive Claim Form See Enclosed

Why did I get this Notice?

You were employed by ServiceSource as a Sales Account Representative, Senior Sales Representative, Strategic Representative, Renewal Sales Representative, Renewal Sales Specialist, Strategic Sales Specialist, Customer Success Associate, Customer Success Representative, Customer Success Specialist, Sales Associate, Sales Representative, or Channel Engagement Specialist in Nashville, Tennessee during the applicable statutes of limitations. On February 1, 2019, the Court preliminarily approved a Settlement and ordered that this Notice be sent to you and other employees in the Class. This Notice explains what you can get from the Settlement and what rights it affects.

Federal Law prohibits ServiceSource from retaliating against you for participation or non-participation in the Settlement. You must still comply with all applicable work rules and policies and are still responsible for performing your job duties.

If you are receiving this Notice, you are entitled to submit a Claim Form and to receive money under the Settlement.

What is this Lawsuit about?

This Lawsuit alleges that, in violation of Tennessee law, ServiceSource failed to properly pay certain employees for hours worked. The Lawsuit asks for damages from ServiceSource for the alleged unpaid wages and other applicable penalties, and attorneys' fees, and expenses.

ServiceSource has and continues to deny any allegations of improper pay practices but has agreed to resolve this matter to avoid the disruption and expense associated with further litigation. ServiceSource denies any liability or wrongdoing of any kind.

Magistrate Judge Chip Frensey of the United States District Court for the Middle District of Tennessee is overseeing this lawsuit. The lawsuit is known as *Sarah Patton, et al. v. ServiceSource Delaware, Inc. d/b/a ServiceSource International, Inc.*, Case No. 3:15-cv-01013.

What are the Settlement terms?

The Settlement Agreement requires that ServiceSource create a \$1,607,750.00 settlement fund against which employees included in the Class may make timely claims using the Claim Form attached to this Notice. Each Employee's share of the settlement was calculated using a formula that will take into account the number of weeks in which each employee worked for ServiceSource in a relevant position during the statutes of limitations. ServiceSource's records demonstrate that you worked in a position covered by the settlement agreement for [number of weeks] weeks during the time period from September 21, 2009 through October 17, 2018.

If you opted into the FLSA collective action lawsuit, then any weeks you worked during your FLSA Recovery Period are not recoverable here. However, you are eligible to receive compensation in this Rule 23 case for any weeks you worked for ServiceSource between September 21, 2009 until the beginning of your FLSA Recovery Period.

How can I make my claim?

You must fill out the Claim and Release Form that is attached to this Notice and return it by e-mail or mail to RG/2 Claims Administration LLC or you can go to www.servicesourcesettlement.com and

submit a claim electronically.

The Claim and Release Form must be received or post-marked on or before April 30, 2019.

IF YOU DO NOT SUBMIT THE CLAIM AND RELEASE FORM ATTACHED TO THIS NOTICE AND AVAILABLE ELECTRONICALLY AT WWW.SERVICESTOURCESETTLEMENT.COM, YOU WILL NOT RECEIVE OR BE ENTITLED TO YOUR SHARE OF THE SETTLEMENT, BUT YOU WILL NEVERTHELESS BE BOUND BY AND WILL AGREE TO ALL TERMS OF THE SETTLEMENT, INCLUDING THE RELEASE OF CLAIMS DESCRIBED BELOW.

After you submit the Claim and Release Form attached to this Notice, a check for your share of the Settlement will be sent to you at your most current address available at the time of payment, so it is important that you tell the Claims Administrator if you move or your address has changed.

How long do I have to cash my check?

Your settlement check will have a date on it. The settlement checks will be valid for one hundred eighty (180) days following the date on the check, unless the check is returned due to a bad address, in which case, the check will be reissued. You will have 180 days from the reissue date to cash your check.

If you lose your check or it is damaged in the mail, contact the Claims Administrator. You may be able to have it reissued, provided you ask within the 180 day time period.

If you do not cash your check within 180 days of the date it was issued, your money will not be paid by ServiceSource, but you will still be bound by the terms of the settlement, including but not limited to the release of claims.

Will I owe any taxes?

The amount you receive will be wage income subject to normal payroll tax withholding and W-2 reporting. These deductions will be taken out of your settlement check.

What rights am I giving up by submitting a claim form?

You will give up any right to file a separate lawsuit alleging the any claim for unpaid wages against ServiceSource for the time period prior to October 17, 2018. Even if you do not file a claim form, because you are a member of a certified class for settlement purposes, you give up your right to file any such claims. To retain your right to assert such claims, you must submit the attached Opt-Out Form.

You are not releasing or waiving any other claim such as those covered by workers' compensation law, state or federal discrimination laws, or state or federal unemployment compensation laws. Further, you are not releasing or waiving any claim(s) relating to job positions not at issue in the Class.

Your release of claims will only be effective if the Court grants final approval of the Settlement.

Do I have to pay any attorneys or other costs?

No. Your settlement share, and the applicable funds for employees, will not be increased or reduced by the amounts, if any, awarded to the attorneys in the Lawsuit.

As part of the Settlement, the Court appointed Dickinson Wright, PLLC as the attorneys for the Class in this case. (“Class Counsel”). To date, Class Counsel has been litigating this Lawsuit without being paid, while advancing the costs and expenses of litigation on behalf of the Class.

Under the Settlement, Class Counsel may request that the Court award them up to \$1,317,500.00 for attorneys’ fees, costs and expenses incurred in litigating this Lawsuit on behalf of the Class. ServiceSource will pay Class Counsel’s fees, costs and expenses in the amount awarded by the Court, but in no event will that amount be greater than \$1,317,500.00.

When is the final approval hearing?

The Final Approval Hearing will be held on June 5, 2019 at 9:00 a.m. in Courtroom 783 at the U.S. District Court for the Middle District of Tennessee, Estes Kefauver Federal Building & Courthouse, 801 Broadway, Nashville, Tennessee 37203. At that hearing, the Court will determine if the Settlement is fair, reasonable, adequate, and in the best interests of the group of ServiceSource employees defined in the beginning of this Notice. The Court may postpone the hearing or change its location without further notice to you.

You are not required to attend the Final Approval Hearing, although you may do so. If you are satisfied with the Settlement there is no need for you to appear.

What if I want to opt-out of or have objections to the Settlement?

You can opt-out of the settlement and get no money from it or object to it.

If you do not want to participate in the Settlement, complete and mail the attached Opt Out Form to:

Patton et al v. ServiceSource
RG/2 Claims Administration LLC
P.O. Box 59479
Philadelphia, PA 19102-9479;

Martin D. Holmes
Joshua L. Burgener
Dickinson Wright PLLC
424 Church Street, Suite 800
Nashville, TN 37219; and

Craig A. Cowart
Eileen Kuo
JACKSON LEWIS P.C.
999 Shady Grove Road, Suite 110
Memphis, TN 38120

If you have objections to the settlement, you must state them in writing and mail them to the counsel for the Parties and to the Court at Clerk of the Court for the Middle District of Tennessee, 801 Broadway, Nashville, Tennessee 37203, and counsel (see above for addresses) on or before May 15, 2019.

All objections must state the name and number of the Lawsuit, which is *Sarah Patton, et al. v.*

ServiceSource Delaware, Inc. d/b/a ServiceSource International, Inc., Case No. 3:15-cv-01013. If you do not follow the procedures for objecting described above, you will be deemed to have waived any objection to the Settlement and will have released the claims covered by the Settlement.

If you send a statement in writing of your objection, you may also come to the Court for the Approval Hearing to have your objections heard by the Court orally. Any attorney who will be representing anyone at the Final Approval Hearing must file a notice of appearance with the Court on or before 14 days before the Hearing.

Where do I find more information?

This Notice is only a summary of the Case and a portion of the terms of the Settlement. For a more detailed statement of the Case or Settlement, you may refer to the court filings, the Settlement Agreement, and the other papers filed in the Case, which you can view at www.servicessourcesettlement.com or inspected at the Office of the Clerk of the Middle District of Tennessee, Estes Kefauver Federal Building & Courthouse, 801 Broadway, Nashville, Tennessee 37203 during regular business hours of each court day. You also may obtain a copy of the Settlement Agreement or further information regarding the Settlement from the Claims Administrator at:

Patton et al v. ServiceSource
RG/2 Claims Administration LLC
P.O. Box 59479
Philadelphia, PA 19102-9479
info@rg2claims.com
ph: +1 866 742 4955
ph: +1 215 979 1620

Who do I contact if I have further questions?

All questions or inquiries regarding this Notice or Settlement, including the amounts estimated to be payable to you if the Settlement is approved, should be directed to the Claims Administrator.

If you have a question for the Class Administrator, you can contact:

Patton et al v. ServiceSource
RG/2 Claims Administration LLC
P.O. Box 59479
Philadelphia, PA 19102-9479
info@rg2claims.com
ph: +1 866 742 4955
ph: +1 215 979 1620

If you have a question for Plaintiffs' counsel, you can contact:

Martin D. Holmes (mdholmes@dickinsonwright.com) or Joshua L. Burgener (jburgener@dickinsonwright.com) by email or by calling 615-244-6538.

PLEASE DO NOT CONTACT THE COURT, THE JUDGE, SERVICESOURCE, OR SERVICESOURCE'S COUNSEL WITH ANY INQUIRIES.